



Privacy Policy

Your Privacy is extremely important to the people behind TruckEServices.com. We will not share, sell, rent or trade your personal information with anyone, except as required to provide service. We have written this Privacy Policy to demonstrate our firm commitment to your privacy and security. It will describe how we collect information from our customers, use that information to provide Services to our customers and manage and protect that information to insure our customers' privacy is maintained.

This privacy policy is subject to change at any time. Notice will be posted on our homepage, may be emailed to you, or will otherwise be posted in a manner we deem sufficient. Please review this policy regularly for your own information.

We are *owned* and *operated* by A-Log, Inc. and therefore have common employees between the companies who share access to your information. If you have any questions, comments or concerns regarding any part of the service we provide or this privacy policy, please feel free to write us an email at Help@TruckEServices.com and a response will be returned as soon as possible. If you need immediate attention, please call us at 909-596-0050.

Services:

Here at TruckEServices.com we provide "e-filing" services, and we strive to do this in the most efficient manner possible. Upon electing to use our services, and submitting your log information and state account information, we will transmit your information electronically to the applicable state IFTA tax agency. We cannot guarantee that the state agency will accept your return. Nor can we guarantee the data you enter into our 1truck1tripUS© calculator will be accurate or complete. The 1truck1tripUS© calculator is designed to be easy to use, process the data for you and eliminate common mistakes by conforming the data to the state agency standards. Should the state agency return your IFTA submission to us, we will notify you within your account and by email if possible, about when it was returned and why it was rejected so that you can resubmit whenever you are able.

Information We Collect:

In order to e-file your IFTA return, you will need to give us certain private information, such as your Employer Identification Number, applicable vehicle information and contact information (address, email and phone number). We will only ever share this information with the state IFTA agency to e-file your return to the best of our ability or to comply with law enforcement agencies. It will never otherwise be sold, traded, shared or rented to any other company or entity.

We will only e-file your IFTA State taxes with your consent and payment. Credit Card numbers are not processed within our office but instead through our Merchant Account at authorize.net. See their website here www.authorize.net for their privacy policy and other information regarding your credit account with www.TruckEServices.com.

The Way We Use the Information:

We will use your information to prepare your IFTA truck taxes and then submit it to the state IFTA agency. We may also use your contact information to contact you should a problem with your IFTA taxes arise or to inform you of a change in the services we offer or to otherwise contact you specifically and only regarding your account with us.

The Way We Manage the Information:

We manage your information in a few different ways. We will send your completed quarterly return to the state IFTA agency and retrieve your pdf tax documents. We will process your credit card information for payment for services. We will comply as required by law with any law enforcement agencies, judicial proceedings or other legal processes. We will NOT however, share, sell, trade or rent any of your personal information for promotional purposes ever.

Web Site Security:

To prevent unauthorized access, maintain data accuracy, and insure the correct use of information within our office, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure your personal and financial information. Should you have any questions or concerns about these privacy policies, please contact us by email at Help@TruckEServices.com and a response will be returned as soon as possible. If you need immediate attention, please call us at 909-596-0050. The information accessible through your online account is protected by your own password and is therefore your responsibility. We will not be held responsible for any misuse, negligent use, or fraudulent use of your account. This website is also a secure website and employs an encryption level as required by the state IFTA agency when transferring your data. DigiCert is the company www.DigiCert.com is their website and our site is protected by 256-Bit Secure Socket Layer Encryption.

Email:

We will email you for a few specific reasons but we will never sell, trade, share or rent your email address.

We will email to notify you of the status of your account, i.e. any problems, or the return of your state IFTA return. We may also email you to inform you directly of a change in our services or of upcoming deadlines relating to other road tax issues.

Cookies:

"Cookies" are small text files that are either used for the duration of a session ('session cookies'), or saved on a user's hard drive in order to identify that user the next time he/she logs on to the website ('persistent cookies'). We may use 'session cookies' to identify registered users logging in to the website. These cookies are deleted from the component's server soon after the session ends and are not collected or saved. We may also use 'persistent cookies' when a registered user clicks on the "save password" check box on login. Most Web browsers automatically accept cookies, but you can usually change your browser to prevent that, although if you do disable cookies from your browser you may not be able to access certain sections of the website.

Terms of Use

The following terms and conditions govern your use of TruckEServices.com. Your viewing or use of this site will constitute your Agreement, on behalf of yourself and the entity you represent (hereinafter collectively "YOU" or "YOUR"), to all of the terms and conditions provided below.

TruckEServices.com may make future changes or modifications to such terms and conditions at any time without notice, and your subsequent viewing or use of TruckEServices.com will constitute your agreement to the changes and modifications. There may be additional terms and conditions provided throughout TruckEServices.com governing your use of particular functions, features, information and applications available through TruckEServices.com.

1. Definitions
2. Use of TruckEServices.com
3. Log-in Registration
4. Accuracy of Taxpayer data and Timeliness of filing is the responsibility of the Taxpayer or their Paid Preparer.
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1. Definitions

Content: Information, graphics, products, features, functionality, services, and links on TruckEServices.com.

TruckEServices.com: A-log, Inc. a California corporation dba TruckEServices.com

You: Yourself and the entity that you represent.

2. Use of TruckEServices.com

TruckEServices.com is provided solely for the use of current TruckEServices.com customers to assist them in the collection of data; preparation of tax returns and e-filing of certain taxes exclusively for and with TruckEServices.com and may not be used by any other persons or entity, or for any other purpose. Specifically, TruckEServices.com provides its customers with a copyrighted Excel spreadsheet to assist them with instructions and collection of information necessary to prepare and e-file IFTA Taxes; prepare customer data for bulk upload to TruckEServices.com; and e-file that information with the applicable state IFTA agency. Customers are defined as those entities with a valid account # Use of TruckEServices.com and its information and services for the benefit of third party customers is expressly prohibited.

State IFTA agency Authorized E-File Providers further agree to abide by all state IFTA agency requirements for Taxpayer signature authentication and verification. It is their responsibility to acquire and maintain power of attorney forms.

It is the nature of tax filings that rates and forms are changed by the taxing entity from time to time. It is the responsibility of the taxpayer to cooperate with and respond promptly to any communications from TruckEServices.com regarding such changes.

TruckEServices.com does not accept ideas, concepts, or techniques for new services or products. If such information is received, it will not be considered confidential and TruckEServices.com will be deemed free to use, communicate and exploit such information in any manner it chooses.

3. TruckEServices.com Login Registration

By registering on TruckEServices.com You agree to provide accurate and current information about Yourself as prompted by the TruckEServices.com Login Registration pages and maintain and promptly update Your online profile information to keep it accurate and current.

When you register using TruckEServices.com "Get Started" registration, your email will become your user id and a password will be sent to that address. You are responsible for maintaining the confidentiality of the password and user ID, and you are responsible for all activities that occur under Your password and User ID. You agree to (a) immediately notify TruckEServices.com of any unauthorized use of your user ID and password, and (b) to ensure that You exit from Your TruckEServices.com session at the end of each visit.

4. Accuracy of Taxpayer and Timeliness of filing data is the responsibility of the Taxpayer or their Paid Preparer.

You are responsible for the accuracy of the information you submit. In the event your data does not validate to state IFTA agency criteria, TruckEServices.com will make every reasonable effort to contact you so that corrections can be made by you prior to filing. TruckEServices.com assumes no responsibility or liability for data errors that cause late filing penalties. In the event a filing is completed and you discover changes or corrections need to be made, an amendment will be filed for an additional fee.

Meeting the filing deadlines are the responsibility of the Taxpayer or their Paid Preparer.

Non-substantive corrections may be made by TruckEServices.com if, in their judgment, it will facilitate an accurate and successful filing with the state IFTA agency.

5. Changes to TruckEServices.com

TruckEServices.com and its Content, may be changed, deleted or updated at any time without notice.

6. Termination of Use

TruckEServices.com may discontinue, suspend or modify TruckEServices.com at any time without notice, and may block, terminate or suspend Your and any user's access to TruckEServices.com at any time for any reason in its sole discretion, even if access continues to be allowed to others.

7. Ownership

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8. Disclaimer of Warranty

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TruckEServices.com expressly disclaims and excludes all warranties regarding the functioning of the Internet whether express or implied, including but not limited to, the implied warranties of merchantability and fitness for a particular purpose. TruckEServices.com recognizes that filing deadlines for tax returns exist and are the sole responsibility of the Customer. A filing deadline is met when the customer's tax return is ACCEPTED by the state IFTA agency, not when the Customer submits their information for filing. TruckEServices.com will not be held responsible for penalties, fees or interest that results due to tax returns being accepted by the state IFTA agency after the filing deadline.

TruckEServices.com does not warrant nor make any representation regarding the results of Your use of the TruckEServices.com web site in terms of capability, correctness, accuracy, reliability or otherwise. No oral or written information, representation or advice given by TruckEServices.com or an authorized representative of TruckEServices.com shall create a warranty.

9. Limitation of Liability

Use of TruckEServices.com and its Content is at your sole risk. TruckEServices.com will in no event be liable to You or any person or entity claiming through you for any direct, indirect, consequential, incidental or other damages under any theory of law for any errors in or the use of or inability to use TruckEServices.com and its content including without limitation, damages for lost profits, business, data or damage to any computer system, even if you have advised TruckEServices.com of such damages.

10. Indemnity

You agree to defend, indemnify and hold harmless TruckEServices.com and its respective officers, directors, employees, agents and representatives from any and all claims (i) arising out of Your breach of any of these terms and conditions, and any of Your activities conducted in connection with this site.

11. Links to other web sites

There are links on the TruckEServices.com site that allow You to visit the sites of third parties. Neither these sites nor the companies to whom they belong are controlled by TruckEServices.com. TruckEServices.com makes no representations concerning the information provided or made available on such sites nor the quality or acceptability of the products or services offered by any person or entities referenced in any such sites.

TruckEServices.com has not tested and makes no representations regarding the correctness, performance or quality of any software found at any such sites. You should research and assess the risks which may be involved in accessing and using any software on the Internet before using it.

12. Privacy Policy

The TruckEServices.com Privacy Policy governs the use of information acquired from You through TruckEServices.com.

13. Controlling Law and Severability

This Agreement and Your use of TruckEServices.com is governed by and construed in accordance with the laws of the United States and the State of California, excluding its conflict of laws provisions. If for any reason a court of competent jurisdiction finds any provision in the Agreement, or a portion thereof, to be unenforceable, that provision shall be enforced to the maximum extent permissible.

Any cause of action with respect to TruckEServices.com or this Agreement must be instituted within one year after the claim or cause of action has arisen or be barred and must be brought in a court of competent

jurisdiction within Los Angeles County, California. This Agreement may not be changed or modified without the written consent of TruckEServices.com.

14. Tax Rate Disclosure

The tax rates used on this website are downloaded directly from www.iftach.org. They use the following disclosure regarding tax rates and it also applies to this website.

“Disclaimer: All users of the information contained in this web page understand and agree that IFTA, Inc. is not responsible for the accuracy of the information. IFTA, Inc. does not alter the information reported by the Member Jurisdictions or independently confirm the accuracy of the information reported by the Member Jurisdictions. Each Member Jurisdiction is solely responsible for the information reported to IFTA, Inc. that is posted in this web page. Additionally, each Member Jurisdiction is also solely responsible for updating the information reported by them to assure that it remains accurate. Any inquiries or disputes concerning the accuracy of the information contained in this web page must be directed to the Member Jurisdiction responsible for reporting the information in question.”